

MS# 180498.1 (4945)

**Amendments to the Specification:**

Please delete the Abstract on page 48 and replace it with the following:

As apparatus and method for initiating device independent voice communication over a data network via a web interface is provided. The apparatus includes a network operations center (NOC), having a web server and a customer database. The NOC is connected to point of presence (POP) servers around the world via a data network. Telephony servers convert voice information to streaming audio format, and vice versa, for sending and receiving voice information over a data network. Device independent voice communication is established.